

Frequently Asked Questions

How do I thank or commend an Officer?

The Anderson Police Department appreciates anyone taking the time to commend an officer. There are several ways to thank an officer:

Call the Police Department at 231-2277 and request to speak to the shift supervisor.

Mail a thank you note to the Office of the Chief at 401 South Main Street Anderson SC 29624

Send an email to mbrown@cityofandersonsc.com

How can I file a complaint against an officer?

A complaint can be filed with Internal Affairs in the following ways:

Go to the Anderson Police Department and request to speak with an internal affairs investigator or the shift supervisor. Call the Internal Affairs Office at 864-231-2288. Write a letter to the attention of either the Chief of Police or the Internal Affairs Division at Anderson Police Department, 401 South Main Street, Anderson, SC 29624. Email complaint to dcreamer@cityofandersonsc.com.

How can I check for registered SC sex offenders?

Checking for registered sex offenders in our area is simple. Simply go to SLED's website at <http://services.sled.sc.gov/SOR/>

If you do not have internet access you may contact your local sheriff's office.

How can I get my property back if it was recovered stolen or seized as evidence?

To find out the status regarding property/evidence you may call 864-332-5700.

My car was towed. How do I get it back?

If your car was towed by the City of Anderson you can call the city garage at 864-231-2248 to inquire about the car.

I have a question concerning a City Ordinance Code. Where can I find the Ordinance?

Find an Ordinance code by going to the Anderson Police Department's home page and clicking on the Code of Ordinances on the side bar or logging in directly at

<http://www.municode.com/resources/gateway.asp?pid=12470&sid=40>

How can I contact a specific Officer?

For non emergency calls for a specific officer, call dispatch at 864-231-2280 and leave a message for the officer. Each officer can be emailed. You can locate their email addresses by logging in to the city's directory at http://www.cityofandersonsc.com/contacts/city_directory.pdf

Officer's schedules vary so they may not be able to return your call or email immediately.

How do I report a crime and what info do I need?

Always dial 911 for an emergency and give the dispatcher all of the information that is requested such as your name, address, phone number, nature of crime, persons involved and what type of weapons are involved. It is very important that you give all of the requested information to the dispatcher as this makes the police officer more aware of the situation and crime.

How do I get a copy of my Police report?

Please call the records division at 864-231-2277 to make your request or you can fax your request to 864-260-4615. Reports can also be obtained by visiting the City of Anderson Police Department. The cost of a police report is free to the victim and \$8.50 for others.

If I have information on a crime, who do I call?

You can report a lead or tip on a case to CrimeStoppers at 231-STOP or you may email a tip to tipline@cityofandersonsc.com. You may also contact the Detective handling a criminal investigation by calling 864-231-2277. To leave any narcotics or gang activity tips call Lt. Bracone at 864-231-2277 and leave a message.

How can I pay my fine?

Tickets, fines and parking payments are no longer collected at the City of Anderson Police Department. All payments are now collected at the Anderson City Court Collections Office at the City of Anderson Municipal Business Center, located at 601 S. Main St. Hours are 8:30 a.m.-5 p.m., Monday-Friday. You may make payments by cash, money order, certified bank check or credit cards. We accept Visa, Master Card and Discover. Credit card payments can be made by telephone. The phone number for the division is 864-226-3403. If you wish to mail your payment, mail to the following address: Anderson City Court Collections, 601 S. Main St., Anderson, SC 29624. Only a money order for the exact amount of the ticket or fine can be mailed; do not mail cash or personal checks.

Where is the Anderson Municipal Court?

The Court room is located in the City Hall Complex on John Street. There is a parking lot on John Street where you can park for court and other court business.